

would be happy to accompany you to a meeting to offer support and we can put you in touch with them, if you have not already spoken with them.

The following step would be to apply for an Independent Review of your case and your request should be made in writing to the Independent Review Secretariat, PO Box 125, Mold, CH7 1WH within 28 days of receipt of this letter. Again your local Community Health Council can offer advice and support if needed.

In the meantime, if you need any further advice or any information about the complaints procedure please get in touch with Ms. B Taylor, Patient Services Officer who will be happy to help.

Yours sincerely



Mr. G R D Kershaw
CHIEF EXECUTIVE

1. It is still a concern to the...
2. Mr. Parsons was held...
3. Signed by James...
4. Mr. Parsons's father's were not...
5. Mr. Parsons's fall was not documented in the...

documented that he was... referred to the doctor. Mr. Parsons felt that he could not tolerate a... tube feeding was discussed. However following a... due to his recent Pulmonary Embolism it was decided to... tube and he was given... He was also started on... his appetite was... The doctor reviewed your... recommended follow-up.

The Doctors would only see the... the fact that he was very poorly... tube. Stephanie stated that there was... already speaking, and that the... forceful regarding tube feeding.

He was at this stage eating small amounts... and daily food... were in situ. We realised how it must have been very... for you and the family because your husband was... very... Stephanie said that what is important is... don't... out that much. However we do realise that his food intake